

VWO Transport Subsidy Scheme (VWOTS) FREQUENTLY ASKED QUESTIONS (FAQ)

1. How does the VWO Transport Subsidy Scheme differ from the Taxi Subsidy Scheme?

The VWO Transport Subsidy (VWOTS) Scheme supports eligible Singapore Citizens and Permanent Residents with disabilities who need to use dedicated transport provided by the Social Service Agencies (SSAs) to access the Early Intervention Programme for Infants and Children (EIPIC), Special Education (SPED) schools, Day Activity Centres (DACs), Sheltered Workshops (SWs) and Special Student Care Centres (SSCCs).

The Taxi Subsidy Scheme, on the other hand, is meant to help defray transportation costs for persons with disabilities who (i) go to mainstream schools, work or employment-related training supported by SG Enable; and (ii) are only able to travel by taxi for these purposes.

2. If the person with disabilities attends SPED schools or services with the SSAs but is not using the transport service arranged by the SSAs, can he/she qualify for the Taxi Subsidy Scheme?

The Taxi Subsidy Scheme is for persons with permanent disabilities who are medically certified as being unable to take public transport, and totally dependent on taxis for travelling to mainstream schools, work or employment-related training supported by SG Enable.

Persons with disabilities who are unable to access transport services provided/arranged by the SSAs (e.g. the dedicated transport services do not cater to their residential areas) can discuss their alternative transport options with their SSAs.

3. How much subsidy will I receive?

The quantum of subsidy you receive will depend on the following:

- Your mobility types – Ambulant or Wheelchair
- Your monthly transport charges
- Your subsidy % which is determined through the National Means Testing System (NMTS)

Per Capita Monthly Household Income	Subsidy Rate	
	Revised (with effect from 1 Jan 2020)	
	Singapore Citizen	Permanent Resident
\$800 and below	80%	55%
\$801 to \$1,200	75%	50%
\$1,201 to \$1,900	60%	40%
\$1,901 to \$2,000	50%	30%
\$2,001 to \$2,800	30%	0%
\$2,801 and above	0%	0%

Examples of subsidy computation based on different mobility conditions:

Wheelchair Users

Peter, a person with disabilities who is a Singapore Citizen and a wheelchair user, relies on dedicated transport service arranged by the SSAs. His monthly transport fee is \$260 while his per capita monthly household income is \$1,500. This enables him to receive a means-tested subsidy rate of 60%. Peter will therefore enjoy a subsidy of \$156. As such, the amount that he needs to pay for his monthly transport fees is: $\$260 - \$156 = \$104$

Ambulant Users

Michael, a person with disabilities who is a Singapore Citizen, uses the dedicated transport service arranged by the SSAs. His monthly transport fee is \$160 while his per capita monthly household income is \$1,000. This enables him to receive a means-tested subsidy rate of 75%. Michael will therefore enjoy a subsidy of \$120. As such, the amount that he needs to pay for his monthly transport fees is: $\$160 - \$120 = \$40$

9. Why are there different levels of subsidies?

The scheme aims to support persons with disabilities on transport services to access school and care services, with more assistance given to those from lower income families. The means test is used to assess which applicants require greater financial assistance.

10. How will the subsidy be disbursed?

SG Enable will disburse the subsidy amount to the SSAs to offset the cost of the transport fee. The SSAs will advise on the net transport fee that you are required to pay.

11. I have undergone means testing for other schemes previously. Must I submit a means-test form again for this scheme?

The means-test result is valid for 2 years. You do not need to re-submit the form if you have a valid existing record in the National Means Test System.

12. How long can I receive subsidy under the VWO Transport Subsidy?

Beneficiaries will continue to benefit under the VWO Transport Subsidy Scheme as long as they are attending centre-based services at a SSAs or SPED schools. However, if there are any changes to the income level, the PWD may no longer be eligible for the subsidies.