1. Who should apply for the VWO Transport Subsidies?

Persons with disabilities who require dedicated transport to access school and care services should apply for the VWO Transport Subsidies. These include Special Education Schools, EIPIC, Day Activity Centres and Sheltered Workshops. These dedicated transport arrangements may be arranged by Voluntary Welfare Organisations (VWO)s or schools.

2. Can I qualify for more than one transport assistance scheme?

Yes, you may qualify for more than one transport assistance scheme if you meet the eligibility criteria of the respective schemes.

For instance, the public transport concession scheme is open to all persons with a permanent disability. However, not all may be able to use public transport to access essential services provided by VWOs (like education and care), and other regular activities (like work and school).

Persons with Disabilities who require dedicated transport or taxi services can apply for either the VWO Transport Subsidies through their VWO service providers or the Taxi Subsidy Scheme.

3. How does the VWO Transport Subsidies differ from the Taxi Subsidy Scheme?

The VWO Transport Subsidies aims to assist persons with disabilities who regularly use dedicated transport services provided by VWOs to attend their school and care services.

The Taxi Subsidy Scheme, meanwhile, is meant to help defray transportation costs for Persons with Disabilities who are only able to travel by taxi for school or work.

4. What are the eligibility criteria for the VWO Transport Subsidies?

Eligible candidates must be:

- Attending Early Intervention Programmes for Infant and Children (EIPIC), Day Activity Centres, Sheltered Workshops or Special Education (SPED) schools
- Singapore Citizens or Permanent Residents
- not already enjoying subsidies under the Taxi Subsidy Scheme (TSS)
- From families with a per capita gross monthly household income of $2,600 and below for Singapore Citizens or $1,800 and below for Permanent Residents.

5. Can students with permanent disabilities studying in mainstream schools apply for the VWO Transport Subsidies?

Students with permanent disabilities who are attending mainstream schools (Primary, Secondary or Junior College) registered with the Ministry of Education (MOE) may qualify for the subsidy if they meet the criteria, and are certified by a medical practitioner to have a permanent disability of one or more of the following:

- A physical disability
- A visual impairment
- A hearing impairment
- Autism Spectrum Disorder
- Intellectual Disability

Please refer to the list of mainstream schools registered with MOE.
6. If the person with disabilities attends SPED schools or services with the VWO but is not using the transport service arranged by the VWO, can he/she qualify for the Taxi Subsidy Scheme? Persons with disabilities who are unable to access transport services provided/arranged by the VWO because dedicated transport services do not cater to the areas where they live will be considered on a case-by-case basis for the Taxi Subsidy Scheme.

If he/she is not able to travel by other means except by taxis, and this is certified by relevant medical professionals, he/she may qualify for the Taxi Subsidy Scheme.

7. I am an existing client/member of a VWO. How do I apply for the VWO Transport Subsidies? You may apply through the VWO or SPED School that is providing or arranging your transportation services. They will assist in conducting a means test for you and will submit the subsidy request to SG Enable on your behalf.

8. How much subsidy will I receive? The quantum of the subsidy for each individual will be based on means testing, with more support provided to lower income families. The maximum subsidy rate is 80%.

<table>
<thead>
<tr>
<th>Per Capita Monthly Household Income</th>
<th>Subsidy Rate (Singapore Citizen)</th>
<th>Subsidy Rate (Permanent Resident)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0 to $700</td>
<td>80%</td>
<td>55%</td>
</tr>
<tr>
<td>$701 to $1,100</td>
<td>75%</td>
<td>55%</td>
</tr>
<tr>
<td>$1,101 to $1,600</td>
<td>60%</td>
<td>40%</td>
</tr>
<tr>
<td>$1,601 to $1,800</td>
<td>50%</td>
<td>30%</td>
</tr>
<tr>
<td>$1,801 to $2,600</td>
<td>30%</td>
<td>0%</td>
</tr>
<tr>
<td>$2,601 and above</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

The transport subsidy is calculated based on the transportation charges, for example:

**Wheelchair Users**

**Example 1A:**
Peter, a person with disabilities who is a Singapore Citizen and a wheelchair user, relies on specialised transport. His monthly transport fee is $260 while his per capita monthly household income is $1,500. This enables him to receive a means-tested subsidy rate of 60%. Peter will therefore enjoy a subsidy of $156. As such, the amount that he needs to pay for his monthly transport fees is: $260-$156 = $104

**Example 1B:**
Cherry, a person with disabilities who is a Singapore Citizen and a wheelchair user, relies on specialised transport. Her monthly transport fee is $330 while her per capita monthly household income is $1,500. This enables her to receive a means-tested subsidy rate of 60%. Cherry will therefore enjoy a subsidy of $180. As such, the amount that she needs to pay for her
monthly transport fees is: $330-$180 = $150

**Ambulant Users**

Example 2A:
Michael, a person with disabilities who is a Singapore Citizen, uses the dedicated transport services arranged by the VWO.
His monthly transport fee is $160 while his per capita monthly household income is $1,900. This enables him to receive a means-tested subsidy rate of 30%.
Michael will therefore enjoy a subsidy of $48. As such, the amount that he needs to pay for his monthly transport fees is: $160-$48 = $112

Example 2B:
Robert, a person with disabilities who is a Singapore Citizen, uses the dedicated transport services arranged by the VWO.
His monthly transport fee is $210 while his per capita monthly household income is $1,900. This enables him to receive a means-tested subsidy rate of 30%.
Robert will therefore enjoy a subsidy of $60. The amount that he needs to pay for his monthly transport fees is: $210-$60 = $150

9. **Why are there different levels of subsidies?**
   The scheme aims to support persons with disabilities who require dedicated transport services to access school and care services, with more assistance given to those from lower income families. The means test is used to assess which applicants require greater financial assistance.

10. **How will the subsidy be disbursed?**
    SG Enable will disburse the subsidy amount to the VWOs to offset the cost of the dedicated transport fee. VWO will advise on the net transport fee that you are required to pay.

11. **I have undergone means testing for other schemes previously. Must I submit a means-test form again for this scheme?**
    The means-test result is valid for 2 years. You do not need to re-submit the form if you have a valid existing record in the National Means Test System.

12. **How long am I entitled to enjoy the VWO Transport Subsidies?**
    You will enjoy the VWO Transport Subsidies as long as you are attending centre-based services at a VWO or attending mainstream schools.

    However, upon expire of your means test results or if there are any changes to your income level, you may no longer be eligible for the subsidies.